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Consent to Communicate

By submitting an inquiry or otherwise request that Fairway contact you or by providing Fairway with an email address, telephone number or contact number for any mobile device or landline, you expressly consent to receiving communications from Fairway, through email, a mobile device or landline, including, without limitation, prerecorded or artificial voice message calls, text messages, and calls made by an automatic telephone dialing system regarding your communication. This express consent applies to every email, telephone or contact number that you provide Fairway now or in the future. You understand that you may decline to provide or revoke your consent at any time and that your consent is not a condition to obtaining goods or

services from Fairway. You further understand that communications through email or a mobile device may result in fees from your service provider. Note, we may monitor or record your call if you communicate with us by via a telephone or contact number.

By consenting to receive email you, understand that such communications are not SPAM. You should add Fairway's email address customersupport@myfairwayservicing.com to your address book and accept email from Fairway as not SPAM.

Registration

Certain areas of the Site may be restricted to users who have completed the registration process and obtained a user identification and password. During the registration process, you will be asked to provide an email address and telephone or contract number. By providing this information, you consent to Fairway communicating with you as you specify in your customer preferences.

If any area of the Site requires registration prior to our granting you access, you agree to provide accurate and current information, including but not limited to a name and password as well as your name, address, telephone number and a valid email address. It is your responsibility to keep this information updated. You must notify us immediately if your email address changes or is otherwise invalid by either changing your customer profile or calling customer service. If you fail to update or change an incorrect or invalid email address, you understand and agree that any email communications will be deemed to have been provided to you by Fairway.

It is also your responsibility to protect and maintain the confidentiality of any user identification, password, or other identifying information in connection with your use of this Site. You agree to notify us immediately if you believe your Site log-in credentials has been lost, stolen, or otherwise compromised. You also acknowledge and agree that Fairway will not be responsible for any losses arising out of your failure to notify us of unauthorized use, or any loss or damage you may incur as a result of someone else using your account, either with or without your permission or knowledge. Accordingly, you are solely responsible for all damages or claims that may arise from any access to or use of the Site by any person to whom you have provided your log-in credentials, or by any person who has obtained your information, including, but not limited to, any access to, or use of, this Site that may occur after you have provided notification that your log-in credentials have been lost, stolen, or otherwise compromised.

By completing the registration process, you will have access to information regarding your mortgage loan account ("Account"). You acknowledge that some of information regarding your Account contains your personal financial matters ("Personal Financial Information") and consent to the display of such Personal Financial Information by electronic means.

After registration, your consent to communicate with you through a mobile device, landline or email shall remain in force until withdrawn. You may withdraw your consent at any time by calling customer service toll-free at 1-877-297-5350. Fairway will not charge a fee for the withdrawal of your consent. A withdrawal of consent is effective only after you have communicated your withdrawal to Fairway and we have had a reasonable period of time to act upon your withdrawal. Once effective, Fairway will no longer communicate with your through email, mobile device or landline.

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Contact Information

If you have any questions regarding these Terms of Use, please contact Fairway at 1-877-297-5350